

## British Airways Global Lost Property Contacts: March 2026

If the airport you used isn't listed or you find that some details here are wrong, please let us know: <http://www.ba.com/contact>

| Airport / Destination | Airport Code | Where your property was left behind   | Contact details  |
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| ABERDEEN              | ABZ          | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | G4S Lost Property<br>Email - <a href="mailto:lostandfound@aairport.com">lostandfound@aairport.com</a>  |
| ABU DHABI             | AUH          | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Lost and found:<br><a href="https://www.zayedinternationalairport.ae/en/Lost-And-Found">https://www.zayedinternationalairport.ae/en/Lost-And-Found</a><br>Lost and found form: <a href="https://www.lost-and-found.ae/en/lost-item-enquiry">https://www.lost-and-found.ae/en/lost-item-enquiry</a> |
| ABUJA                 | ABV          | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | British Airways Baggage Services:<br>Tel: +234 803 535 4027  |
| ACCRA                 | ACC          | In Gate area or in the main terminal (restaurant, shop, etc)  | Ghana Aviation Security<br>Tel: +233 302 776171 ext 2345   |
|                       |              | In premium lounge   | Aviance Passenger Services - Tel: +233 2492 12287  |
|                       |              | On board aircraft arriving here   | British Airways: Tel: +233 302 773737<br>or +233 204 312433  |
| ALICANTE              | ALC          | In Gate area or in the main terminal (restaurant, shop, etc)  | Local police (ground floor) - Tel: 00 34 966 919 223   |
|                       |              | In premium lounge   | AENA VIP lounge - Email: <a href="mailto:alcsalavip@e-externas.aena.es">alcsalavip@e-externas.aena.es</a>  |
|                       |              | On board aircraft arriving here   | Iberia Lost & Found (Arrivals Hall - ground floor):<br>Tel: 00 34 966 919 013<br>Email: <a href="mailto:alckl4@iberia.es">alckl4@iberia.es</a>   |
| ALGIERS               | ALG          | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | British Airways - Tel: 002 132 150 9790  |
| ALMATY                | ALA          | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, etc)         | British Airways: Tel: +7727383917<br>or<br>+77273839184  |

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|           |     | In premium lounge   | Airport lost and found:<br>Tel: +77272703104  |
| ALMERIA   | LEI | On board aircraft arriving here   | Swissport (Ground Handling Agent for British Airways) - Tel: 0034 670 541 487   |
|           |     | In Gate area, or elsewhere in the terminal (security, restaurant, shop, etc)                          | Almeria Airport Lost Property - Tel: 0034 600 994 679   |
| AMMAN     | AMM | In Gate area, in premium lounge or in the terminal (restaurant, shop, etc)                            | AIG lost & found - Tel: +962797115162   |
|           |     | On board aircraft arriving here   | British Airways - Tel: +962 64010326  |
| AMSTERDAM | AMS | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Airport lost & found: <a href="http://www.schiphol.nl/en/at-schiphol/services/lost-found-objects/">www.schiphol.nl/en/at-schiphol/services/lost-found-objects/</a><br>Tel: +31 (0) 20333 0333 |
| ANTIGUA   | ANU | On board aircraft arriving here   | Tel: 268 462 3219<br>Tel: 268 462 0879 ext 3  |
|           |     | In premium lounge, Security area, Gate area or in the main terminal (restaurant, shop, etc)           | Tel: 268 484 2300 ext 6   |
| ATHENS    | ATH | In Gate area  | Airport Lost Property - Tel: +3 0 210 353 0515  |
|           |     | On board aircraft arriving here, or in premium lounge   | Swissport LL - Tel:+3 0 210 353 0153  |
| ATLANTA   | ATL | On board aircraft arriving here   | Tel: 404 736 1043   |
|           |     | In Security area, Gate area or in the main terminal (restaurant, shop, etc)                           | Tel: 404 530-2100<br>Lost & found report at: <a href="http://www.aatc.org">www.aatc.org</a>   |
|           |     | In premium lounge   | Tel: 404 382 2856   |
| AUSTIN    | AUS | On board aircraft arriving here /baggage lost & found   | British Airways - Tel: 512 530-5678   |

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|                       |     | In premium lounge, Security area, Gate area, or in the main terminal (restaurant, shop, etc)  | Tel: 512 530-6943   |
| BAHRAIN               | BAH | In Gate area or in the main terminal (restaurant, shop, etc)                                  | Bahrain Airport Police - Tel: 17321620  |
|                       |     | In premium lounge   | Dilmun Lounge will hold items for 1 month - Tel: 17321455<br>After this time items are handed to the Airport Police - Tel: +97317321620 |
|                       |     | On board aircraft arriving here   | British Airways - Tel: +97317321203/204/205<br>Daily between 18:00 and 03:00  |
| BALTIMORE             | BWI | On board aircraft arriving here, or in premium lounge   | Tel: 410 694 6208   |
|                       |     | Security Check-Point  | Tel: 410 689 3620   |
|                       |     | Gate area or in the main terminal (restaurant, shop, etc)                                     | Tel: 410 859 7387<br>Email: maalostandfound@bwiairport.com  |
| BANGALORE             | BLR | On board aircraft arriving here   | Tel: +91 80 66783160<br>Email: blr.customerservice@ba.com   |
|                       |     | In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc) | Tel: +91 80 66782257<br>Email: lostandfound@bialairport.com   |
| BANGKOK               | BKK | On board aircraft arriving here, in Gate area, or in premium lounge                           | Tel: +6621322531 / +6621322532  |
|                       |     | In Security check or in the main terminal (restaurant, shop, etc)                             | Tel: +6621321880 / +6621321890  |
| BARBADOS - BRIDGETOWN | BGI | On board aircraft arriving here   | Tel: 246-4281661 ext 3425<br>Email: gb.baggage.svc@gcggroup.com   |
|                       |     | Security check, Gate area or in the main terminal (restaurant, shop, etc)                     | Tel: 246-4202900<br>Email: dutymanagers@gaiainc.bb  |
|                       |     | In premium lounge   | Tel: 246-4189778<br>Email: barbadoslounge@gmail.com<br>or<br>Tel: 246-4281704 or 246-4182233<br>Email: aviation@iamjetcentre.com        |
| BARCELONA             | BCN | In Gate area or in the main terminal (restaurant, shop, etc)                                  | AENA Lost Property office<br>Tel: + 34 93 259 64 40<br>Email: objetosperdidosbcn@aena.es  |

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|                              |           | In premium lounge   | Sala Miro Lounge<br>Tel: +34 93 259 64 28<br>Email: mirobcn@premium-traveller.com   |
|                              |           | On board aircraft arriving here   | Iberia Lost & Found office – Arrivals Hall<br>Tel: +34 93 401 31 92<br>Email: bcnl@iberia.es  |
| BASEL                        | BSL       | In premium lounge, Gate area, Security area or in the main terminal (restaurant, shop, etc)           | Information Desk - Tel: +41 61 325 3111   |
|                              |           | On board aircraft arriving here   | Email: bsl.lostbag@swissport.com  |
| BEIJING                      | PKX / BJS | On board aircraft arriving here   | Tel: +86 10 64590081 or +86 13910164648   |
|                              |           | In premium lounge, Security area, Gate area, or in the main terminal (restaurant, shop, etc)          | Tel: +86 10 64530030  |
| BEIRUT                       | BEY       | In Gate area or in the main terminal (restaurant, shop, etc)  | Tel: 00961 1 628000 EXT: 4086   |
|                              |           | In premium lounge, or on board aircraft arriving here   | British Airways - Tel: 00961 1 629062 - 063   |
| BELFAST - GEORGE BEST        | BHD       | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Report lost property here:<br><a href="https://www.belfastcityairport.com/Contact-Us">https://www.belfastcityairport.com/Contact-Us</a> |
| BERLIN – BRANDENBURG AIRPORT | BER       | On board aircraft arriving here   | Email:<br>lostfound.ber.wpas.servicecenter@wisag.de   |
|                              |           | At Security check or in the main terminal   | Berlin Airport FBB (online reporting tool):<br><a href="http://www.verlustsache.de">http://www.verlustsache.de</a>                      |
| BERMUDA                      | BDA       | On board aircraft arriving here, in premium lounge, at Security check, or in Gate area                | Baggage Services - Tel: 441 278 6202  |
|                              |           | In main terminal (restaurant / shop, etc.)  | Tel: 441 293 2470   |
| BILLUND                      | BLL       | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Arrival Service - Tel Mr Steffen Eriksen: +45 76 50 52 34<br>(FAX NBR: +45 76 50 52 39)<br><br>Email: SKS@bll.dk                        |

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| <b>BODRUM</b>    | <b>BJV</b> | At Security check or in the terminal (restaurant, shop, etc)   | Tel Airport Switchboard: +90 252 511 10 00<br>Email: BJV.Danisma@tav.aero   |
|                  |            | On board aircraft arriving here  | Tel our handling agent customer care team: +90850 222 0 487<br>Email: lostbag@havas.net   |
| <b>BOLOGNA</b>   | <b>BLQ</b> | In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)                        | Email: varco-terminal@bologna-airport.it<br>Tel: 0039 051 6479664   |
|                  |            | On board aircraft arriving here  | Email: oggetti@marconihandling.it   |
| <b>BORDEAUX</b>  | <b>BOD</b> | On board aircraft arriving here, in Gate area or in the main terminal (restaurant, shop, etc)        | Tel: 0033 556 345883  |
|                  |            | In premium lounge  | Tel: 0033 556 34 5011   |
| <b>BOSTON</b>    | <b>BOS</b> | On board aircraft arriving here, or in premium lounge  | Tel: 617 561 4069   |
|                  |            | Security check area  | Tel: 617 561 2047   |
|                  |            | Gate area, or in the main terminal (restaurant, shop, etc)   | Tel: 617 561 1714   |
| <b>BRUSSELS</b>  | <b>BRU</b> | On board aircraft arriving here, in British Airways lounge or at British Airways departure gate area | Securitas (Aviapartner) lost & found in Arrivals Hall - Tel: +32 (2) 753 7707<br>Email: founditemsbru@securitas.be  |
|                  |            | Security check or in the main terminal (restaurant, shop, etc)                                       | Brussels Airport Company lost & found (Arrivals Hall) – Tel: +32 (2) 753 6820<br>Email: lost.objects@brusselsairport.be (open weekdays, 08:00-16:00)<br><br>Website:<br><a href="http://www.brusselsairport.be/en/passngr/luggage_travelinfo/lostnfoundapp/">http://www.brusselsairport.be/en/passngr/luggage_travelinfo/lostnfoundapp/</a> |
| <b>BUCHAREST</b> | <b>OTP</b> | In Gate area, in premium lounge or in the main terminal  | Border police - Tel: +4021 2041069  |
|                  |            | On board aircraft arriving here  | Lost & Found Office - Tel: +4021 2042675  |
|                  |            | In Gate area or in the main terminal   | Email: securitylostandfound@bud.hu  |

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| BUDAPEST     | BUD | In premium lounge   | <b>On the day of loss:</b><br>Tel: 36 1 296 5933<br>Email: lounge@celebi.hu<br><br><b>From the following day:</b><br>Email: securitylostandfound@bud.hu |
|              |     | On board aircraft arriving here   | Tel: 00 36 70 332 4006<br>Email: LL@celebi.hu   |
| BUENOS AIRES | EZE | In Gate area or in the main terminal (restaurant, shop, etc)  | National Police - Tel: +5411 4480 9590  |
|              |     | On board aircraft arriving here, or in premium lounge   | Contact BA - Tel: +5411 54800504/03   |
| CAGLIARI     | CAG | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +39 70 211 21523<br>(open 10:00-13:00 / 14:00-15:00 Monday-Friday)   |
| CAIRO        | CAI | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Email: - CAI.ops@ba.com   |
| CANCUN       | CUN | On board aircraft arriving here   | Tel: (52) 998 886 0739  |
|              |     | Security check, Gate area or in the main terminal (restaurant, shop, etc)                             | Tel: (52) 998 248 7200  |
|              |     | In premium lounge   | Tel: (52) 998 848 8989  |
| CAPE TOWN    | CPT | In Gate area or in the main terminal (shops etc)  | Any items found in the terminal will be handed to the police - Tel: +27 21 9272902 - unless it's known to be a BA customer's property                   |
|              |     | In premium lounge   | British Airways - Tel: +27 21 936 2592  |
|              |     | On board aircraft arriving here   | British Airways c/o Menzies - Tel: +27 21 4088351<br><br>Email: cptbaggage@menziesaviation.com  |
| CATANIA      | CTA | In Gate area, in the main terminal (restaurant, shop, etc) or in premium lounge                       | SAC Security - Tel: +39 095 346350 or +39 095 7239146   |

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|                                      |     | On board aircraft arriving here   | Tel: +39 095 723 9630<br>Email: llffcta@as-airport.it  |
| CHANIA (CRETE) -<br>from April 2023  | CHQ | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +30 28210 65886<br>Email: chq.lost-found@swissport.gr                                   |
| CHENNAI<br>(MADRAS)                  | MAA | On board aircraft arriving here   | Tel: 00 91 44 2256 0952  |
|                                      |     | In premium lounge, Security check, Gate area or in the main terminal (restaurant, shop, etc)          | Tel: 00 91 44 2256 4661  |
| CHICAGO - O'HARE                     | ORD | On board aircraft arriving here, or in premium lounge   | Tel: 773-894-4040  |
|                                      |     | At Security check   | Tel: 773-377-1210  |
|                                      |     | Gate area or in the main terminal (restaurant, shop, etc)   | Chicago Police Dept - Tel: 773-686-2385  |
| COPENHAGEN                           | CPH | In Gate area, Security check or in the main terminal (restaurant, shop, etc)                          | Tel: +45-3231-2284<br>Email: hittegods@cph.dk  |
|                                      |     | On board aircraft arriving here   | Københavns Politi Tel: +45-3874-8822<br>Fax: +45-3521-0094<br>Email: kbh-hittegods@politi.dk |
|                                      |     | In third party premium lounge   | Tel: +45-3231-2284<br>Email: hittegods@cph.dk  |
| CORFU (KERKYRA)<br>- from March 2023 | CFU | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 0030 26610-38088<br>or<br>Tel: 0030 26610 20824   |
| DALLAS                               | DFW | On board aircraft arriving here   | Tel: (972) 973-4173  |
|                                      |     | In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc)         | Tel: (972) 973-5050<br>Email: tammy@travelersaiddfw.org                                      |
| DELHI                                | DEL | On board aircraft arriving here   | Email: delops@ba.com   |
|                                      |     | In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc)         | Tel: 91-11-42489617/ 91-9958098651<br>Email: lostproperty.dial@gmrgroup.in                   |

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| <b>DOHA</b>       | <b>DOH</b> | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Lost & found office - Tel: +974 4465 6666   |
| <b>DUBAI</b>      | <b>DXB</b> | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Lost and found office - Tel: +00971(0) 4 5044595<br>Online via: <a href="http://www.dubaairports.ae/lost-and-found">www.dubaairports.ae/lost-and-found</a>  |
| <b>DUBLIN</b>     | <b>DUB</b> | In premium lounge, Gate area, or elsewhere in the terminal (restaurant, shop, etc)                    | Tel: 00-353-1-814-5555<br>or<br>Online via <a href="http://www.dublinairport.com">www.dublinairport.com</a>   |
|                   |            | On board aircraft arriving here   | Tel: 00-353-1-944-6116  |
| <b>DUSSELDORF</b> | <b>DUS</b> | In Gate area or in the main terminal (restaurant, shop, etc)  | DUS Airport : Fundbüro (dus.com)  |
|                   |            | On board aircraft arriving here, in Premium lounge  | Email: <a href="mailto:LL.DUS@GSRM.de">LL.DUS@GSRM.de</a>   |
| <b>EDINBURGH</b>  | <b>EDI</b> | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel Luggage Point: 0330 223 0893<br><a href="https://www.edinburghairport.com/prepare/services-and-facilities/lost-property">https://www.edinburghairport.com/prepare/services-and-facilities/lost-property</a> |
| <b>FARO</b>       | <b>FAO</b> | In Gate area, in premium lounge, or in the main terminal (restaurant, shop, etc)                      | Airport Authority - Tel: +351 289 800 800<br>Airport Lost Property Public Areas – tel: +351 289 800 688   |
|                   |            | On board aircraft arriving here   | Groundforce – Tel: +351 91 820 3801 (open 0930-1300 / 1600-2000)  |
| <b>FRANKFURT</b>  | <b>FRA</b> | In Gate area, in premium lounge, or in the main terminal (restaurant, shop, etc)                      | Tel: +49-69-690-66359<br>Email: <a href="mailto:fundbuero@fraport.de">fundbuero@fraport.de</a>  |
|                   |            | On board aircraft arriving here   | Email: <a href="mailto:LL.FRA@GSRM.de">LL.FRA@GSRM.de</a>   |
| <b>FUNCHAL</b>    | <b>FNC</b> | In Gate area, Security check, in premium lounge, or in the main terminal (restaurant, shop, etc)      | Police department – Tel: +351 291 520 889   |
|                   |            | On board aircraft arriving here   | Groundforce lost & found – Tel: +351 291 520 700 (ext: 76015)   |
| <b>GENEVA</b>     | <b>GVA</b> | In Gate area, Security check or in the main terminal (restaurant, shop, etc)                          | Swissport - Tel: +41 22 799 3332  |

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|                     |            | On board aircraft arriving here, or in premium lounge   | DNATA lost & found - Tel: +41 22 555 9473<br>Fax: +41 22 555 9475  |
| <b>GIBRALTAR</b>    | <b>GIB</b> | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +350 200 12345  |
| <b>GLASGOW</b>      | <b>GLA</b> | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 0330 223 0893 option 3<br>Please note: There is a charge to recover lost items.                     |
| <b>GOTEBORG</b>     | <b>GOT</b> | In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)                         | Email: floorwalker@swedavia.se<br>Tel: +46 10 10 93 304  |
|                     |            | On board aircraft arriving here   | Email: got.arrivalservice@menziesaviation.com  |
| <b>GRAN CANARIA</b> | <b>LPA</b> | In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)                         | Email: lpa.operdodos@aena.es   |
|                     |            | On board aircraft arriving here   | Email: lpall@iberia.es   |
| <b>GRENADA</b>      | <b>GND</b> | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Email: sherill.rismay@ba.com<br>or<br>Email: albertan.andrew@ba.com<br>Tel: 758-454-6172 or 758 454-9926 |
| <b>GUERNSEY</b>     | <b>GCI</b> | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 01481237267<br>Email: airport@gov.gg  |
| <b>HAMBURG</b>      | <b>HAM</b> | In premium lounge, Gate area, Security check or in the main terminal (restaurant, shop, etc)          | Hamburg Airport: Fundsachen - Hamburg Airport (hamburg-airport.de)                                       |
|                     |            | On board aircraft arriving here   | Email: LL.HAM@GSRM.de  |
| <b>HANNOVER</b>     | <b>HAJ</b> | In premium lounge, Gate area, Security check, or in the main terminal (restaurant, shop, etc)         | Email: lostandfound.haj@aviapartner.aero   |
|                     |            | On board aircraft arriving here   | Email: lostandfound.haj@aviapartner.aero   |
| <b>HELSINKI</b>     | <b>HEL</b> | In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)                         | Servisair - Tel: +358 0600 41006   |

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|                                |     | On board aircraft arriving here   | Servisair - Tel: +358 10 230 4120<br>Email: arrivalservice@servisair.fi  |
| HERAKLION – from<br>March 2023 | HER | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Police – Tel: +30 2810 246 740 (24 x 7) / +30 2810 246 730<br>(Mon-Fri 07:00-15:00)  |
| HONG KONG                      | HKG | On board aircraft arriving here, or in premium lounge   | Tel: +(852)-22161025<br>Email: baggage.services@jasg.com   |
|                                |     | Items left at Security check, Gate area or in the main terminal (restaurant, shop, etc)               | Tel: +(852)-21822018<br>Email: LOST-F@hkairport.com  |
| HOUSTON                        | IAH | On board aircraft arriving here, in premium lounge or in Gate area                                    | Tel: 281-233-3250  |
|                                |     | Security check  | Tel: 281-848-2957<br>Email: IAHlostfound@dhs.gov   |
|                                |     | Elsewhere in the terminal (restaurant / shop, etc.)   | Tel: 281-230-3299  |
| HYDERABAD                      | HYD | On board aircraft arriving here   | Email: Hyd.ops@ba.com  |
|                                |     | In premium lounge, Security check, Gate area or in the main terminal (restaurant, shop, etc)          | Tel: +91-40-66606064<br>Email: <a href="mailto:hyd.ops@ba.com">hyd.ops@ba.com</a> / <a href="mailto:ghial.lost&amp;found@gmrgroup.in">ghial.lost&amp;found@gmrgroup.in</a>                             |
| IBIZA                          | IBZ | On board aircraft arriving here   | Iberia lost & found Office – Arrivals Hall – Tel: +34 971 809 338<br>Email: <a href="mailto:ibizall@iberia.es">ibizall@iberia.es</a>   |
|                                |     | Items left at Security check, Gate area or in the main terminal (restaurant, shop, etc)               | AENA Ibiza Airport lost & found – Tel: +34 971 809 444<br>Email: <a href="mailto:ibizaob@aena.es">ibizaob@aena.es</a> / <a href="mailto:ibizaserviciostapuc@aena.es">ibizaserviciostapuc@aena.es</a>   |
|                                |     | In premium lounge   | AENA Airport lost & found office – Tel: +34 971 809 444<br>Email: <a href="mailto:ibizaob@aena.es">ibizaob@aena.es</a> or <a href="mailto:ibizaserviciostapuc@aena.es">ibizaserviciostapuc@aena.es</a> |
| INNSBRUCK – from<br>April 2023 | INN | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +00 43 512 225255 327/348   |
| INVERNESS                      | INV | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 01667 464000<br>(Security Office, Main Terminal, Inverness Airport, Inverness, IV2 7JB)   |

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| ISTANBUL                                  | IST | In Gate area or in the main terminal (restaurant, shop, etc)  | <a href="https://www.istanbulhavalimani.com/en/passenger/terminal-services/lost-and-found">https://www.istanbulhavalimani.com/en/passenger/terminal-services/lost-and-found</a>                               |
|   |     | On board aircraft arriving here   | HAVAS lost & found – Tel: +90 (0) 850 222 0 487<br>Email: <a href="mailto:istll@havas.net">istll@havas.net</a>  |
| IZMIR                                     | ADB | Gate area/Main terminal/Lounge  | TAV Lost and Found Office: +90 232 455 00 00 /<br>Ext: 4690 International Terminal 24/7<br>Havas Ground Handling Co. Mobile: +90 530 976 78 56<br>Email: <a href="mailto:adbll@havas.net">adbll@havas.net</a> |
|   |     | On board aircraft arriving here   |   |
| JEDDAH                                    | JED | Landline  | Tel: 0122203321/ 0126909999-2587  |
|   |     | Mobile on Duty manager  | Tel: 0515257939<br>Email: <a href="mailto:LLJEDFA@saudiags.com">LLJEDFA@saudiags.com</a>  |
| JERSEY - STATES AIRPORT                   | JER | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 01534 487405   |
| JOHANNESBURG                              | JNB | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +27 (011) 390 8500 - (Option 1 for baggage department)<br>Email: <a href="mailto:LostPropertyJNB@colossalaviation.co.za">LostPropertyJNB@colossalaviation.co.za</a>                                      |
| KINGSTON                                  | KIN | On board aircraft arriving here   | Tel: 876 924 8820 or 876 924 8819<br>Email: <a href="mailto:kinops@gmail.com">kinops@gmail.com</a>  |
|   |     | In Security check, Gate area or in the main terminal (restaurant, shop, etc)                          | Tel: 876 924 8341<br>Email: <a href="mailto:spost@aaj.com.jm">spost@aaj.com.jm</a>  |
|   |     | In premium lounge   | Tel: 876 622 8016 or 876 886 4144<br>Email: <a href="mailto:reservations@vipattractions.com">reservations@vipattractions.com</a>  |
| KOS – from March 2023                     | KGS | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Airport Authority – Tel: +30 224 205 6003   |
| KUALA LUMPUR (with partner Qatar Airways) | KUL | In Gate area or in the main terminal (restaurant, shop, etc)  | KLIA Airports Group: +6 03 87764312<br>Email: <a href="mailto:lostandfound@malaysiaairports.com.my">lostandfound@malaysiaairports.com.my</a><br>Operating Hours: 24hrs  |
| KUWAIT                                    | KWI | In Gate area or in the main terminal (restaurant, shop, etc)  | DGCA lost property office - Tel: +965 24744256 / +965 24710683<br><br>Fax: +965 24744396  |

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|             |     | In premium lounge   | NAS baggage services - Tel: +965 24372197 / +965 24372198<br>Email: bagsvcs@nascorporate.com                               |
|             |     | On board aircraft arriving here   | British Airways - Tel: +965 24718143 / +965 24734826   |
| LAGOS       | LOS | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Baggage Service - Tel: +234 809 716 0127   |
| LANZAROTE   | ACE | In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)                         | Email: capucace@aena.es.   |
|             |     | On board aircraft arriving here   | Swissport - Tel: +34 928-846133  |
| LARNACA     | LCA | In Gate area or in the main terminal (restaurant, shop, etc)  | Swissport - Tel: +357 24008535<br>Email: LCA.Lostandfound@swissport.com<br>Airport Police lost & found - Tel: +35724804715 |
|             |     | In premium lounge   | Skala Lounge - Tel: +35724041150 or +35724041151<br>Email: Skala.lounge@cyairports.com                                     |
|             |     | On board aircraft arriving here   | Swissport - Tel: +357 24008535<br>Email: LCA.Lostandfound@swissport.com  |
| LAS VEGAS   | LAS | On board aircraft arriving here   | Tel: 702-261-6525  |
|             |     | In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc)         | Tel: 702-261-5134<br>Lost & Found property report at <a href="http://www.mccarran.com">www.mccarran.com</a>                |
| LISBON      | LIS | In Gate area or in the main terminal (restaurant, shop, etc)  | Airport Police Station - Tel: +351 218 444 530   |
|             |     | On board aircraft arriving here, or in premium lounge   | Email: customerfirst@groundforce.pt  |
| LOS ANGELES | LAX | On board aircraft arriving here, or in premium lounge   | Tel: 310-294-5065  |
|             |     | Security check  | Tel: 310 242 9073  |
|             |     | Gate area or in the main terminal   | Tel: 424 646 5678  |

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|            |     | (restaurant, shop, etc)   |   |
| LUXEMBOURG | LUX | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +352 2456 5003 / +352 2440 8900 / +352 2464 8800   |
| LYON       | LYS | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Register lost items at this site:<br>lyonaeroports.franceobjetstrouves.fr<br>Tel: 0 826 800 826 (from outside France: +33 4 26 007 007)<br>Email: ObjetsTrouves@lyonaeroports.com                                       |
| MADRID     | MAD | In Gate area or in the main terminal (restaurant, shop, etc)  | Tel: 34 91 74 66439<br>Email: objetosperdidosmad@aena.es  |
|            |     | In premium lounge   | (On the day) Tel: 34 91 305 4598 (open daily: 0830-1330/1630-2030)<br>Or through their web page:<br><a href="http://www.iberia.com/web/program.do?menuId=OBJPER">http://www.iberia.com/web/program.do?menuId=OBJPER</a> |
|            |     | On board aircraft arriving here   | Tel: 34 91 305 4598 (open daily: 0830-1330/1630-2030)<br>Email: madllib@iberia.es   |
| MALAGA     | AGP | In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)                         | AENA - Tel: 00 34 952 048 837      Email: objetosperdidosagp@aena.es  |
|            |     | On board aircraft arriving here   | Iberia lost & found - Tel: 00 34 952 136 292<br>Email: agpll@iberia.es  |
| MALE       | MLE | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +9603301601<br>Email: mle.ops@ba.com   |
| MANCHESTER | MAN | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 0161 489 3463  |
| MARRAKECH  | RAK | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +212 6 20 57 20 69<br>Email: RAK.Lostandfound@swissport.com  |

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| MARSEILLE          | MRS | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Airport lost & found: <a href="http://www.troov.com">http://www.troov.com</a>  |
| MAURITIUS          | MRU | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | British Airways - Tel: +230 6373181  |
| MENORCA<br>(MAHON) | MAH | At Security check or in the terminal (restaurant, shop, etc)  | Tel – Iberia (our GHA): +34-971 369 015<br>or<br>Tel - Airport Authorities AENA: +34-971 157 108   |
| MEXICO             | MEX | On board aircraft arriving here   | Tel: 55 57858714   |
|                    |     | Security check, Gate area or in the main terminal (restaurant, shop, etc)                             | Tel: 55 24822289   |
|                    |     | In premium lounge   | Tel: 55 25991304   |
| MIAMI              | MIA | On board aircraft arriving here, or in Gate Area  | Tel: 305-869-4608  |
|                    |     | Security check or in the main terminal (restaurant, shop, etc)  | Tel: 305-876-7000  |
|                    |     | In premium lounge   | Tel: 305-869-4608 / 305-876-7000   |
| MILAN - LINATE     | LIN | In Gate area or in the main terminal (restaurant, shop, etc)  | Italian-language: <a href="https://www.milanolinati-airport.com/it/assistenza-clienti/scrivici/oggetti-smarriti">https://www.milanolinati-airport.com/it/assistenza-clienti/scrivici/oggetti-smarriti</a><br><br>English-language: <a href="https://www.milanolinati-airport.com/en/customer-care/requests-and-complaints/lost-property">https://www.milanolinati-airport.com/en/customer-care/requests-and-complaints/lost-property</a> |
|                    |     | On board aircraft arriving here   | Tel: 0039 02 58581285 pin number 9   |
| MILAN - MALPENSA   | MXP | In premium lounge, Gate area, Security check, or in the main terminal (restaurant, shop, etc)         | Italian: <a href="https://www.milanomalpensa-airport.com/it/assistenza-clienti/scrivici/oggetti-smarriti">https://www.milanomalpensa-airport.com/it/assistenza-clienti/scrivici/oggetti-smarriti</a><br>English: <a href="https://www.milanomalpensa-airport.com/en/customer-care/requests-and-complaints/lost-property">https://www.milanomalpensa-airport.com/en/customer-care/requests-and-complaints/lost-property</a>               |

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|                        |     | On board British Airways aircraft arriving here   | Aviapartner- mobile phone number: +39 349-0718505 (open 10:00-1800 daily)<br>Email: mxp.handling.landf@aviapartner.aero                   |
| MOSCOW -<br>DOMODEDOVO | DME | In Gate area, in premium lounge, or in the main terminal (restaurant, shop, etc)                      | Tel: 007 495 504 02 58  |
|                        |     | On board aircraft arriving here   | Tel: 007 495 504 02 85  |
| MUMBAI                 | BOM | On board aircraft arriving here   | British Airways Tel: +91 22 66859451<br>Email: Bomapt.Support@ba.com  |
|                        |     | Security check, Gate areas or anywhere else in the main terminal (restaurant, shop, etc)              | Mumbai International Airport Pvt. Ltd.<br>Email: terminalmanager.t2@csia.gvk.com<br>Tel: +91 9833301319 / +91 9833301583 / +91 9930144174 |
|                        |     | In premium lounge   | British Airways Tel: +91 22 66859451<br>Email: Bomapt.Support@ba.com  |
| MUNICH                 | MUC | On board aircraft arriving here   | Email: LL.MUC@GSRM.de   |
|                        |     | Security check, Gate areas or anywhere else in the terminal (restaurant, shop, etc)                   | Tel: +49-89-975-21370<br>Email: fundbuero@munich-airport.de   |
| MYKONOS                | JMK | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | HCAA - Tel: +30 228 907 9003  |
| NAIROBI                | NBO | In Gate area or in the main terminal (restaurant, shop, etc)  | KAA - Tel: +25420822111   |
|                        |     | On board aircraft arriving here, or in premium lounge   | Tel: +25 4733906819   |
| NAPLES                 | NAP | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +39 081 7896 118 (available 10:00-18:00hrs)<br>Email: lost&found@ghnapoli.it   |

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| NASHVILLE                 | BNA | On board aircraft arriving here held at the British Airways office                                    | Tel: +1 615-425-1754   |
|                           |     | Security check or in the terminal (restaurant, shop, lounge, etc)                                     | Tel: +1 615-275-2098   |
| NASSAU                    | NAS | On board aircraft arriving here, or in premium lounge   | Tel: 242 377-2338  |
|                           |     | Security check, Gate area or in the main terminal (restaurant, shop, etc)                             | Tel: 242 377-2000  |
| NEWCASTLE                 | NCL | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 0191 214 3367   |
| NEW ORLEANS               | MSY | On board aircraft arriving here   | Tel: 917 942-8570  |
|                           |     | Security check, Gate area or in the main terminal (restaurant, shop, etc)                             | Airport lost and found (terminal and TSA Security areas):<br><a href="http://flymsy.com/lostandfound">http://flymsy.com/lostandfound</a> |
| NEW YORK - JOHN F KENNEDY | JFK | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Email: DGJFKBAGGAGE@ba.com   |
| NEW YORK - NEWARK         | EWR | On board aircraft arriving here, in premium lounge, or in Gate area                                   | Tel: 929 352 1874  |
|                           |     | Security check  | Tel: 908 787 0667  |
|                           |     | Arrival or Departure: In terminal (restaurant / shops, etc.)  | Tel: 973 961 6243  |
| NICE                      | NCE | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 0033 4 9396 2153<br>Fax: 0033 4 9321 3367<br>Email: service.nice1@fsbservice.fr   |
| NUREMBERG                 | NUE | On board aircraft arriving here   | AirPart GmbH Lost & Found - Tel: +49 911 937 1582<br>Fax: +49 911 937 1621<br>Email: lostandfound@airpart.de                             |

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|                           |     | Security check, Gate area or in the main terminal (restaurant, shop, etc)                             | Flughafen Nürnberg GmbH<br>Information – Tel: +49 911 937 00<br>Fax: +49 911 937 17650<br>Or<br>Email: <a href="mailto:information@airport-nuernberg.de">information@airport-nuernberg.de</a>  |
| ORLANDO                   | MCO | On board aircraft arriving here   | Tel: 407 825 4324  |
|                           |     | In Gate area, Security check or in the main terminal (restaurant, shop, etc)                          | Tel: 407 825 2111  |
|                           |     | In premium lounge   | Tel: 407 825 5700<br>Email: <a href="mailto:lostandfound@goaa.org">lostandfound@goaa.org</a>   |
| OSLO                      | OSL | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Lost & Found - Tel: +47 64813477<br>Fax: +47 64811797<br>Email: <a href="mailto:hittegods@abss.no">hittegods@abss.no</a>   |
| PALERMO – from March 2023 | PMO | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | In the first 2 days:<br>Lost property (c/o officer terminal office)<br>email: <a href="mailto:officerterminal@gesap.it">officerterminal@gesap.it</a><br>Tel: +39 091 7020265<br><br>After that time:<br>Local storehouse c/o Sig.ra Ciappina - Tel: +39 091 7020538) |
| PALMA (MAJORCA)           | PMI | On board aircraft arriving here   | Iberia lost & found office – Arrivals Hall – Tel: 34 971789979<br><br>Email: <a href="mailto:pmikp020@iberia.es">pmikp020@iberia.es</a>  |
|                           |     | In Gate area, Security check or in the main terminal (restaurant, shop, etc)                          | AENA lost & found – Tel: +34 971789456<br><br>Email: <a href="mailto:pmiobjhallados@aena.es">pmiobjhallados@aena.es</a>  |
|                           |     | In premium lounge   | AENA VIP Lounge – Tel: +34 971789631 Email: <a href="mailto:sala_vip@aena.es">sala_vip@aena.es</a>   |
| PAPHOS                    | PFO | In Gate area or in the main terminal (restaurant, shop, etc)  | Swissport - Tel: +357 26007235<br>Email: <a href="mailto:PFO.Lostandfound@swissport.com">PFO.Lostandfound@swissport.com</a><br>or<br>Police lost & found - Tel: +357 26007494  |

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|                           |     | In premium lounge   | Tel: +357 26007330<br>Email: <a href="mailto:contactus@cyairports.com">contactus@cyairports.com</a> |
|                           |     | On board aircraft arriving here   | Swissport - Tel: +357 26007235<br>Email: PFO.Lostandfound@swissport.com                             |
| PARIS – CHARLES DE GAULLE | CDG | On board aircraft arriving here, or in premium lounge   | Europe Handling - Tel: +33 1 7003 8621  |
|                           |     | In Gate area or in the main terminal (restaurant, shop, etc)  | www.ADP.fr  |
| PARIS - ORLY              | ORY | In Gate area or in the main terminal (restaurant, shop, etc)  | www.ADP.fr  |
|                           |     | On board aircraft arriving here, or in premium lounge   | SBA - Tel: +33 1 7422 0988  |
| PERUGIA                   | PEG | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +39 075 5921400<br>Email: tktooffice@airport.umbria.it   |
| PHILADELPHIA              | PHL | On board aircraft arriving here, or in premium lounge   | Tel: 267-499-4026   |
|                           |     | TSA Security check  | Tel: 215-521-7206   |
|                           |     | Gate area, or in the main terminal (restaurant, shop, etc)  | Tel: 215-937-6800 / 267-499-4026  |
| PHOENIX                   | PHX | On board aircraft arriving here, or in premium lounge   | Tel: 602-306-4868   |
|                           |     | TSA Security check  | Tel: 602-626-1453   |
|                           |     | Gate area, or in the main terminal (restaurant, shop, etc)  | Tel: 602-273-3333   |
| PISA                      | PSA | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 0039 050 849 610/604/538   |
| PITTSBURGH                | PIT | On board aircraft arriving here, at security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 972-693-6824   |
| PORTO                     | OPO | In Gate area, at Security check or in the main terminal   | Airport switchboard – Tel: 22 943 2400 – ask to be transferred to the Police department             |

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|                |     | On board aircraft arriving here  | Airport switchboard – Tel: 22 943 2400 – ask to be transferred to ‘Groundforce Lost & Found’  |
| PRAGUE         | PRG | In Gate area, in premium lounge, or in the main terminal (restaurant, shop, etc)   | Prague Airport Terminal 1 Duty Manager<br>Tel: +42 02 2011 5000<br>or<br>Email: terminal.operations@prg.aero                          |
|                |     | On board aircraft arriving here  | MENZIES Arrival Baggage Services<br>Tel: +42 02 2011 4483<br>Email: lostfound@menziesaviation.com                                     |
| PROVIDENCIALES | PLS | On board aircraft arriving here  | Jameika Stubbs - Tel: 011 649 941 7307  |
|                |     | In premium lounge, Security check, Gate area, or in the main terminal (restaurant, shop, etc)  | Lindamae Malcolm - Tel: 011 649 9464420   |
| PUNTA CANA     | PUJ | On board aircraft arriving here  | Tel: 809 959 0254   |
|                |     | Security check, Gate area or elsewhere in the terminal (restaurant, shop, etc)   | Tel: 809 959 2376   |
| REYKJAVIK      | KEF | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)  | Police Lost & Found Office– Tel: +354 444 2290 (open Mon-Fri 08:30-12:30 GMT)<br>Email: sli@police.is                                 |
| RHODES         | RHO | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)  | Police/Airport Lost & Found – Tel: +30 22410 82249 (open 24 hours)  |
| RIMINI         | RMI | Opening times: 09:00-17:00 and during flight operating times. Welcome desk positioned at airside arrivals. Lost and Found Desk for PIR opening positioned landside . | Tel: 0039 0541379802<br>Email: lost-found@riminiairport.com   |
| RIO DE JANEIRO | GIG | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc)  | Tel: +55 21 3398-2593 / 3398-2590 (open Monday-Friday 11:00-18:00, Sat-Sun 15:00-18:00 (local times) )<br>or<br>Fax: +55 21 3398-2635 |
| RIYADH         | RUH | In Gate area or in the main terminal (restaurant, shop, etc)   | Terminal Operations - Tel: 966 11 2211470   |

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|                  |     | In premium lounge   | Premier Lounge - Tel: 966 11 2205452  |
|                  |     | On board aircraft arriving here   | British Airways - Tel: 966 11 2201036   |
| ROME - FIUMICINO | FCO | In Gate area or in the main terminal (restaurant, shop, etc)  | Aeroporti di Roma Lost Properties Storage<br>Tel: +39 06 65951                      |
|                  |     | In premium lounge   | Tel: +39 06 65954190  |
|                  |     | On board aircraft arriving here   | Tel: +39 06 65953545<br>Email: fco.handling.bag@aviapartner.aero                    |
| ROTTERDAM        | RTM | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | RTM/The Hague Airport - Tel: +31 10 4463444   |
| ST KITTS         | SKB | On board aircraft arriving here   | Tel: 869 465 8200 / 869 465 8644  |
|                  |     | Items left at Security check, Gate areas or in the main terminal (restaurant, shop, etc)              | Tel: 869 465 8472 / 869 465 5598  |
| ST LUCIA         | UVF | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Email: sherill.rismay@ba.com<br>Tel: +1 758-454-6355                                |
| ST PETERSBURG    | LED | In premium lounge, Gate area, or in the main terminal (restaurant, shop, etc)                         | Tel: 00 7812 7043404  |
|                  |     | On board aircraft arriving here   | Lost & found - Tel: 00 7812 7043404<br>or<br>British Airways - Tel: 00 7812 6778746 |
| SALZBURG         | SZG | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 0043 662 8580-259  |
| SAN DIEGO        |     | BA SAN Lost & Found   | Tel: 619-399-2290   |
|                  |     | SAN Airport Lost & Found  | Website: <a href="https://sanlostitemclaim/">https://sanlostitemclaim/</a>          |

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| SAN FRANCISCO            | SFO | Security check  | Tel: 800-764-8040  |
|                          |     | Security check  | Tel: 800-764-8040  |
|                          |     | Gate area   | Tel: 650-821-9210 / 650-821-7015   |
|                          |     | In terminal area (restaurant, shop, etc)  | Tel: 650-821-7015  |
| SAN JOSE<br>(California) | SJC | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | <p>Lost and Found Office – Tel: (408) 392-3559 (open Monday-Friday 8:00am-5:00pm)<br/> Online form:<br/> <a href="https://sjc.airport.wufoo.com/forms/report-a-lost-item/">https://sjc.airport.wufoo.com/forms/report-a-lost-item/</a><br/> Items (not food) are held for 30 days. Fedex shipping will be at owner's expense.</p> <p>Office Location: 1701 Airport Boulevard, Suite B-1130 (between Terminals A and B). Park in the Terminal A garage.</p> |
| SANTIAGO                 | SCL | On board aircraft arriving here, in premium lounge or in the Gate area                                | GHA Acciona Lost Property office –<br>Email: <a href="mailto:ba.baggage@acciona.aero">ba.baggage@acciona.aero</a><br>Tel: +56 9 3236 3954  |
|                          |     | In the main Terminal (restaurant, shop, etc) or in Security check                                     | Airport lost & found:<br><a href="https://www.nuevopudahuel.cl/lost-and-found?language=en">https://www.nuevopudahuel.cl/lost-and-found?language=en</a>   |
| SAO PAULO                | GRU | Security check or elsewhere in the terminal (restaurant, shop, etc)                                   | Tel Airport Authority: 55 11 2445 3786   |
|                          |     | In Gate area  | British Airways - Tel: 55 11 2445 4390 or<br>Airport lost & found - Tel: 55 11 2445 3786   |
|                          |     | In premium lounge (LATAM lounge)  | Email: <a href="mailto:BAGAGEM.GRULL@TAM.COM.BR">BAGAGEM.GRULL@TAM.COM.BR</a>  |
|                          |     | On board aircraft arriving here   | British Airways - Tel: (55 11) 2445 4390   |

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| SEATTLE   | SEA | On board aircraft arriving here   | Port of Seattle lost & found - Tel: 206 433 5712 (open Mon-Fri 0800-1700)<br>O<br>or<br>Via online form at: <a href="http://www.portseattle.org">http://www.portseattle.org</a><br><br>Address: Port of Seattle Lost & Found, Seattle-Tacoma Intl Airport, PO Box 68727, Seattle, WA 98168 |
|   |     | In premium lounge, Security check, Gate area or in the main terminal (restaurant, shop, etc)          | Tel: 206 787 5312 Or via online form: <a href="http://www.portseattle.org">http://www.portseattle.org</a>  |
| SEVILLE   | SVQ | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 34 954 44 92 57<br>or<br>Email: <a href="mailto:svq.ll@wfs.aero">svq.ll@wfs.aero</a>  |
| SEYCHELLES (with partner airline Qatar Airways) | SEZ | At Security check or in the terminal (restaurant, shop, etc)  | Baggage Service - Email: <a href="mailto:mhllbag@airseychelles.com">mhllbag@airseychelles.com</a><br><br>Tel: +248 4391216/1217 / Mob: +248 2526054<br><br>Please note: High value items will be kept in the Operational Management office   |
| SHANGHAI – from March 2023                      | PVG | On board aircraft arriving here   | Tel: 00 86 21 6835 5633<br>Email: <a href="mailto:ap.pvg.cs@ba.com">ap.pvg.cs@ba.com</a>   |
|   |     | At Security check or in the main terminal (restaurant, shop, etc)                                     | Tel: 00 86 21 6834 0417<br>Email: <a href="mailto:lostandfound@shairport.com">lostandfound@shairport.com</a>   |
|   |     | In premium lounge (China Eastern Airlines Lounge, Terminal 2)   | Tel: 00 86 18301896950   |
| SHEREMETYEVO                                    | SVO | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Sheremetyevo Handling – Tel: 007 495 578 7464 (open 24x7)<br>Office location: Terminal E, Ground Floor.  |
| SINGAPORE                                       | SIN | Items left on board aircraft arriving here  | Tel: (65) 6597 4500<br>Email: <a href="mailto:baggage_enquiry@sats.com.sg">baggage_enquiry@sats.com.sg</a><br>Operating Hours: 7.30am to 11.30pm   |

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|            |     | Security check, Gate area or in the main terminal (restaurant, shop, etc)                             | Changi Airport Group -Tel: (65) 6595 6868<br>Email: enquiry@changiairport.com<br><br><a href="http://www.changiairport.com/en/airport-experience/attractions-and-services/lost-and-found.html">http://www.changiairport.com/en/airport-experience/attractions-and-services/lost-and-found.html</a> |
| SOFIA      | SOF | In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)                          | Security Duty Officer - Tel: + 35929372710   |
|            |     | On board aircraft arriving here   | British Airways - Tel: + 35929459227<br>Monday - Sunday 0900-1700 hours  |
| STAVANGER  | SVG | In Gate area or in the main terminal (restaurant, shop, etc)  | Avinor Service Centre - Tel: +47 67030900,<br>Email: informasjon.sola@avinor.no  |
|            |     | On board aircraft arriving here   | SAS Ground Handling Arrival Service<br>Tel: +47 95719655<br>Email: svgarival@sas.no  |
| STOCKHOLM  | ARN | In Gate area or in the main terminal (restaurant, shop, etc)  | Bagport - Tel: +46-87976080 (Mon-Fri 1200-1600).<br>Email: hittegods@bagport.se / Fax: +46-87976247  |
|            |     | On board aircraft arriving here, or in premium lounge   | Menzies Aviation - Tel: +46-87978084 or via<br>Email: arn.arrival@menziesaviation.com  |
| STUTT GART | STR | In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)                          | Tel: 0049 711 948 3355<br>Email: flughafenwache@stuttgart-airport.com  |
|            |     | On board aircraft arriving here   | Tel: 0049 711 948 4818   |
| SYDNEY     | SYD | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Email: syd.mhl@menziesaviation.com   |
| TAMPA      | TPA | On board aircraft arriving here, or in premium lounge   | Tel: 813 676 4207  |
|            |     | Security check, Gate area or in the main terminal (restaurant, shop, etc)                             | Tel: 813 870 8760  |

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| TEL AVIV       | TLV | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Email: lf@qasisrael.co.il   |
| TENERIFE       | TFS | In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)                          | AENA - Email: informacionTfs@aena.es<br>or<br>Email: tfs.servicios.capuc@aena.es  |
|                |     | On board aircraft arriving here   | Iberia Lost Luggage - Tel: +34 922 759 391  |
| THESSALONIKI   | SKG | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Police lost & found - Tel: +30 2310 985200<br>or<br>Police Email: daerthe@astynomia.gr  |
| THIRA          | JTR | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Local Civil Aviation Authority (Police hand items in) – Tel: +30 22860 28403<br>Please note: Charges will be made for shipping/forwarding items |
| TIRANA         | TIA | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Email: lost&found@tirana-airport.com<br>Mob: +355 69 20 666 26<br>Office Tel: +355 42381681/682.  |
| TOBAGO         | TAB | On board aircraft arriving here   | Tel: 1 868 639 0595/0588  |
|                |     | Security check or Gate Area   | Tel: 1 868 639 8389   |
|                |     | In terminal (restaurant, shop, etc)   | Tel: 1 868 639 0020   |
| TOKYO - HANEDA | HND | On board aircraft arriving here   | Email: customerservice.japan@ba.com   |
|                |     | Security check or Gate Area   | Tel: 81 (0) 50 5533 6931  |
|                |     | In terminal (restaurant, shop, etc)   | Tel: 81 (0) 3 5757 8111 (open 24 hours)   |
| TORONTO        | YYZ | On board aircraft arriving here, or in premium lounge   | Tel: 905 612 5057   |
|                |     | Security check, Gate area or in the main terminal (restaurant, shop, etc)                             | Tel: 416-247-7678 / Toll Free: 866-207-1690<br>Website:<br>www.torontopearson.com/en/lostfound/#  |

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| TOULOUSE  | TLS | In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)                          | ATB - Tel: 0033 5 34 61 80 82 / 83  |
|           |     | On board aircraft arriving here   | Lost & found - Tel: 0033 5 61 71 27 60<br>British Airways - Tel: 0033 5 61 16 37 52   |
| TURIN     | TRN | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel Ufficio Oggetti Smarriti – SAGAT S.p.A.: +39 011 5676478<br>Fax: +39 011 5676442<br>Email: oggettismarriti@sagat.trn.it                             |
| VALENCIA  | VLC | In Gate area or in the main terminal (restaurant, shop, etc)  | AENA Lost Property office – Departure Hall – Tel: 00 96 159 85 15   |
|           |     | In premium lounge   | AENA VIP Lounge – Tel: 00 96 159 85 84  |
|           |     | On board aircraft arriving here   | Groundforce lost & found office – Arrivals Hall – Tel: 00 96 152 27 37  |
| VANCOUVER | YVR | On board aircraft arriving here, or in premium lounge   | Tel: 604 713 4106   |
|           |     | Security check or in the main terminal (restaurant, shop, etc)  | Tel: 604 276 6104   |
|           |     | In Gate Area  | Tel: 604 713 4106/ 604 276 6104   |
| VENICE    | VCE | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Lost property website:<br><a href="https://lostpropertyhub.veneziaairport.it/#/newrequest/">https://lostpropertyhub.veneziaairport.it/#/newrequest/</a> |
| VERONA    | VRN | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: 0039 045 8095 938<br>Email: oggetti.smarriti@aeroportoverona.it  |
| VIENNA    | VIE | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Tel: +43 72011 7566<br>Email: lf_vie@aas-switzerland.ch   |
| WARSAW    | WAW | In premium lounge, Gate area or in the main terminal (restaurant, shop, etc)                          | Tel: 0048 22 650 2006   |
|           |     | On board aircraft arriving here   | Tel: 0048 22 650 4385/3539  |

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| WASHINGTON | IAD | On board aircraft arriving here, or in premium lounge   | Tel: 703 572 8706   |
|            |     | Security check  | Tel: 703 572 7607   |
|            |     | In Gate area, or in the main terminal (restaurant, shop, etc)   | Tel: 703 572 2954   |
| ZAGREB     | ZAG | On board aircraft arriving here, at Security check or in the terminal (restaurant, shop, lounge, etc) | Lost & found - Tel: +38514562229  |
| ZURICH     | ZRH | In Gate area or in the main terminal (restaurant, shop, etc)  | Swissport lost & found - Tel: +41 0900 57 10 15<br>Website:<br><a href="http://www.swissport.com/network/zrh/easyfind">www.swissport.com/network/zrh/easyfind</a> |
|            |     | In premium lounge   | Swissport lost & found - Tel: +41 0900 57 10 15<br>Website:<br><a href="http://www.swissport.com/network/zrh/easyfind">www.swissport.com/network/zrh/easyfind</a> |
|            |     | On board aircraft arriving here   | DNATA lost & found - Tel: 00 41 43 815 85 59  |